

FREQUENTLY ASKED QUESTIONS (FAQ)	e-PRIME TERM DEPOSIT-i CAMPAIGN https://www.mbsbjourney.com/rib/				
1.	What is this campaign about? The “e-Prime Term Deposit-i Campaign” is a campaign organized by MBSB Bank Berhad (“the Bank”) which offers special rate of 2.40% p.a. to all individual Customer(s) who made 6 months Term Deposit-i (TD-i) placement(s) via the Bank’s M Journey Online Banking (“RIB”) and M Journey Mobile Application (“MIB”) during a specified campaign period.				
2.	When is the campaign period? The campaign period is from 16 November 2020 until 16 February 2021 (or upon reaching the fund size of Ringgit Malaysia One Hundred Million (RM100,000,000) , whichever comes first unless notified otherwise).				
3.	Who is eligible for this Campaign? <ul style="list-style-type: none"> ▪ New and existing individual Customer(s) aged 18 years old and above, Malaysian citizens (residents and non-residents) and including Sole Proprietorship; ▪ M Journey Online Banking (“RIB”) and M Journey Mobile Application (“MIB”) Customer(s) who perform the placement(s) of e-Prime Term Deposit-i (“e-TD-i”) for 6 months tenure via (“RIB & “MIB”); ▪ The employees of the Bank (permanent/ contract) are eligible to participate in the Campaign. 				
4.	Do I need to fill up any forms to participate in this Campaign? No, all e-TD-i individual Customer(s) (including Sole Proprietorship) who made a 6 months placement(s) via M Journey Online Banking (“RIB”) and M Journey Mobile Application (“MIB”) will have to select the “e-Prime Term Deposit-i Campaign” type to be entitled for the special rate.				
5.	Can I make the placement at the branch to participate in this Campaign? No, only e-TD-i placement(s) for 6 months via M Journey Online Banking (“RIB”) and M Journey Mobile Application (“MIB”) will be eligible for the Campaign special rate.				
6.	What is the special profit rate applicable for this Campaign? The Eligible Customer(s) under this Campaign will enjoy the rate as below: <table border="1" data-bbox="252 1413 938 1485" style="margin: 10px auto;"> <thead> <tr> <th style="background-color: #0056b3; color: white;">Tenure</th> <th style="background-color: #0056b3; color: white;">Special Rate (% p.a.)</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">6 months</td> <td style="text-align: center;">2.40%</td> </tr> </tbody> </table>	Tenure	Special Rate (% p.a.)	6 months	2.40%
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6 months	2.40%				
7.	What are the other key terms and conditions of this Campaign that I should know? <ul style="list-style-type: none"> ▪ The minimum TD-i placement(s) is RM500; ▪ The special rate is applicable for one (1) cycle only. Upon maturity, the special rate will be updated to the board rate. 				
8.	What are the fees and charges that I have to pay? Kindly refer to the fees and charges as published by the Bank’s website at www.mbsbbank.com				
9.	Where can I get further information? For more information on our latest products and services, you may:- <ul style="list-style-type: none"> ▪ Visit our website at www.mbsbbank.com ▪ Visit our nearest branches ▪ Contact our Customer Service Centre at 03-2096 3000 on Mondays to Fridays excluding public holidays between 8.30 a.m. to 5.30 p.m. 				