

NOTICE/NOTIS

Dear Valued Customers,

With the **Movement Control Order** implemented due to the recent Covid-19 outbreak, the Bank has implemented the following pre-emptive measures to ensure the wellbeing and safety of all our customers and employees. With **immediate effect throughout Movement Control Order (MCO)**, the following measures are implemented:

1. There will be a limit of 5 customers in our Banking Hall at any one time.
2. Account Opening will be temporarily unavailable.

The following services are still available to all our customers:

1. Self-service banking (Cash Recycling Machine and Cheque Deposit Machine) at branches with these facilities.
2. Online Banking services.

Customers are encouraged to perform transactions via the online banking or self-service banking.

We apologize for any inconvenience caused and thank you for your understanding.

For enquiry, please call our Customer Service at **03-20963000** or email us at **enquiry@mbsbbank.com**.

Pelanggan Yang Dihormati,

Berikutan pelaksanaan **Perintah Kawalan Pergerakan** disebabkan oleh wabak Covid-19, Bank telah melaksanakan langkah-langkah awal untuk memastikan kesejahteraan dan keselamatan semua pelanggan dan kakitangan kami. Langkah-langkah ini akan dilaksanakan **serta merta sepanjang Perintah Kawalan Pergerakan (PKP)** seperti berikut;

1. Hanya 5 orang pelanggan akan dibenarkan masuk pada satu masa.
2. Khidmat pembukaan akaun tidak disediakan buat sementara ini.

Perkhidmatan berikut masih disediakan:

1. Perbankan Layan Diri (*Cash Recycling Machine* dan *Cheque Deposit Machine*) yang disediakan di cawangan-cawangan yang mempunyai fasiliti ini.
2. Perbankan dalam talian.

Pelanggan digalakkan untuk menjalankan transaksi melalui perbankan dalam talian atau melalui perbankan layan diri.

Kami memohon maaf atas sebarang kesulitan dan berterima kasih di atas pemahaman anda.

Untuk sebarang maklumat lanjut, sila hubungi Perkhidmatan Pelanggan kami di **03-20963000** atau e-mel kepada kami di **enquiry@mbsbbank.com**.