

FREQUENTLY ASKED QUESTIONS TERM INVESTMENT ACCOUNT-i

1. **What is Term Investment Account-i (TIA-i)?**

TIA-i is an unrestricted investment account under the Shariah contract of Mudarabah where the customer acts as the capital provider (rabbul mal) while the Bank acts as the entrepreneur (mudarib) to perform the investment as mandated by the customer.

2. **What is the Shariah principle used in the TIA-i?**

The Shariah principle used in TIA-i is the Mudarabah contract, in which the capital provider (rabbul mal) provides capital while the entrepreneur (mudarib) performs the investment activities as mandated by the capital provider. Any profit generated from the investment will be shared based on the profit sharing ratio (PSR), while the losses shall be borne solely by the Investment Account Holder (IAH), provided that such losses are not due to the Bank's misconduct, negligence or breach of specified terms.

3. **What are the benefits of investing in TIA-i?**

TIA-i aims to generate attractive and steady returns. Consistently investing in TIA-i can be a reliable strategy for achieving long-term goals, as it offers the potential to grow funds over time.

4. **Is my capital guaranteed throughout investment tenure?**

No, the capital is not guaranteed and protected by Perbadanan Insurans Deposit Malaysia (PIDM). However, based on historical performance and measures undertaken by Bank, it would be unlikely for IAH to lose their capital.

5. **Who can subscribe to TIA-i?**

Individual or Joint Account Holder aged 18 years and above (residents and non-residents).

6. **How do I open TIA-i?**

To open TIA-i, prospective IAHs must first have the CASA-i with the Bank opened. Subsequently, prospective IAHs may perform the placement into TIA-i via retail banking, online banking or walk-into the branch.

7. **Can I transfer funds from another Bank to perform investment placement into TIA-i?**

No, for the time being, you can only perform placement via debiting from MBSB's Bank CASA-i account.

8. **How is the profit sharing ratio (PSR) determined?**

The PSR is determined based on the agreement between the Bank and the IAH. You may refer to the Terms and Conditions (T&C) on the details.

9. **Is there any minimum or maximum amount for placement of investment?**

The minimum placement amount is RM 1,000.00 for each account, with no maximum amount.

10. **What are the renewal options available for TIA-i?**

- i) Renew principal and profit
- ii) Renew principal and profit goes to CASA-i

11. What are the withdrawal conditions available for TIA-i?

There are three conditions which could be explained as follows:

- i) Partial withdrawal is NOT allowed.
- ii) Early withdrawal within the first 7 days from the date of placement, the IAH shall receive 10% of the attributed profit while the available principal will be credited into the IAH's CASA-i. The IAH shall agree to waive the right to receive remaining attributed profit (if any).
- iii) Early withdrawal after 7 days from the date of placement and before the maturity date, the IAH shall receive 50% of the attributed profit (if any). The IAH shall agree to waive the right to receive the remaining attributed profit.

12. Can I withdraw TIA-i before its maturity date?

Yes, however we discourage withdrawal before maturity. The early withdrawal is allowed subject to the above conditions.

13. When would my investment matures?

It depends on your selected tenure for each product.

14. When can I get my profit?

After the completion of investment tenure, the profit will be credited into your CASA-i.

15. Is it possible that there will be losses incurred or no profit received for TIA-i?

Yes, it may be due to possible reasons such as market failures, financial / economic crisis, force majeure (such as war, natural disaster or etc). Based on the Mudarabah contract, the IAH shall bear the losses unless the loss is due to any act of misconduct, negligence or breach specified term by the Bank.

16. How can I measure my investment appetite?

The prospective IAHs must complete the online Suitability Assessment Form (e-SAF) to assess their investment risk profile.

17. Can I retake the Suitability Assessment?

Yes. The IAH is advised to retake the assessment if they feel that their appetite has changed, thus impacting their investment decision.

18. What are the underlying assets for TIA-i?

TIA-i will be invested into Bank's qualified financing assets.

19. Who will manage the investment?

The Bank acts as the entrepreneur (mudarib) and manages the investment. The IAH will not be involved in the investment activity at all.

20. For joint account, what would happen to the investment fund if one of the IAH dies?

The Bank will release the balance to the surviving joint account holder(s).

21. Are there any fees and charges associated with TIA-i?

No.

22. How do I close the TIA-i?

You may perform full redemption via over the counter at branch or through online banking or retail banking.

23. Where can I monitor my Investment Performance?

You may refer to the Fund Performance report published in MBSB Bank website quarterly.

24. How can I obtain further information about TIA-i?

You may contact the customer service centre or reach out to the branch's personnel for further information.