

## PRODUCT DISCLOSURE SHEET

## TAWARRUQ WORKING CAPITAL FINANCING (TWCF)

Read this Product Disclosure Sheet before you decide to take up this product. Be sure to also read the terms in the letter of offer. Seek clarification from the Bank if you do not understand any part of this document or the general terms stated herein.

Date: \_\_\_\_\_

### 1. What is this product about?

- TWCF-i is Shariah- compliant financing facility given by the Bank to the customer based on invoices and other supporting documents for their purchase or sale.
- TWCF-i enables the customer to settle payment in a convenient manner and facilitates convenient cash flow management.

### 2. What is the Shariah concept applicable?

The Shariah concept applicable for this product is Commodity Murabahah (Tawarruq) arrangement whereby it refers to the trading of commodities which act as the underlying assets in two different level of transactions.

To facilitate the Shariah arrangement, you (Customer) will execute the Agency Agreement to appoint the Bank as your agent to perform the Tawarruq transactions. Prior to disbursement, the Bank will buy specified commodity from Commodity Broker A at the Purchase Price. Then, the Bank (acting as your agent) will purchase the specified commodity from the Bank on your behalf at the Selling Price which is to be paid on deferred payment terms as agreed. Next, the Bank (acting as your agent) will sell the commodity-to-Commodity Broker B at a price equivalent to Purchase Price.

### 3. What do I get from this product?

You will be provided a facility with the following key features:

Total facility amount	Up to 100% of sales contract / proforma invoice value
Tenure	Depending on the agreement between the Buyer and the Seller
Bank's effective commission rate	0.1% per month or part thereof of LC-i value or as per Letter of Offer with minimum RM50

### 4. What are my financial obligations?

Before issuance of LC-i, you are obliged to deposit the LC-i amount stated in the documents if you opt for Letter of Credit-i (Wakalah).

### 5. What are the fees and charges I have to pay?

The fees and charges for this product are as follows.

Tawarruq Working Capital Financing (TWCF)	
Brokerage fee	RM40 for every RM1,000,000 or as per Letter of Offer.
Cable/Swift	Flat RM60
Rentas	Flat RM5
Stamp Duty	RM10 per indemnity

Note: Courier/Postage/Delivery charges depending on destination

### 6. What if I fail to fulfil my obligations?

- The Bank may impose and demand from you late payment compensation by way of Ta'widh (compensation charges) for the following:

- Default payment(s) during facility tenure:  
1% p.a. on overdue amount;
- Default payment of any sum agreed to be paid for recalled/terminated cases:  
1% p.a. on the outstanding balance (outstanding principal plus accrued profit);
- Default payment of any outstanding balance after maturity of the facility:  
Bank Negara Malaysia ("BNM") Islamic Interbank Money Market ("IIMM") rate on the outstanding balance (outstanding principal plus accrued profit);
- Default payment of any outstanding balance after judgment:  
BNM IIMM rate on the basic judgment sum (excluding legal costs and late payment charges).

Note: i. Compensation charges will not be compounded.

ii. Compensation charges methodology and rates are subject to changes as may be prescribed by BNM.

iii. Compensation charges are computed on daily basis from the payment due date/ termination date/ maturity date/ judgment date.

- The Bank may set-off any credit balance in your account maintained with the Bank against any outstanding balance in this financing account by giving you at least seven (7) days' prior written notice (which also includes via electronic means).
- The Bank may take legal action against you and all costs incurred will be borne by you. This legal action will have an effect on your credit rating and may lead to difficulties in your future financing applications.

### 7. What are the minimum documents required?

- Form of Agency Letter
- Purchase requisition
- Murabahah Sale Contract
- Bill of Exchange (dully accepted by the customer)
- Commercial Documents (Invoice and Transport Documents)
- Other supporting documents

### 8. What are the major risks inherent to this product?

There is no major risk since the facility is short term in nature and the rate is fixed for the whole tenure.

### 9. What do I need to do if there are changes to my contact details?

- It is important that you inform us of any change in your contact details to ensure that all correspondence reaches you in a timely manner.
- Please contact 03-2096 3000 or visit the Bank's nearest branch to update your contact details.

**10. Where can I get assistance and redress?**

- If you have difficulties in making payments, you should contact us as soon as possible to discuss alternative payment arrangements. You may contact us at:  
**Collection & Recovery Department**  
**Ground Floor, Menara MBSB,**  
**46, Jalan Dungun,**  
**Damansara Heights,**  
**50490 Kuala Lumpur.**  
**Phone : 03-2096 3000**  
**Fax : 03-2092 1035**
- Alternatively, you may seek the service of Agensi Kaunseling dan Pengurusan Kredit ("AKPK"), an agency established by Bank Negara Malaysia to provide free services on money management, credit counselling and debt restructuring for individuals. You can contact AKPK at:  
**Agensi Kaunseling dan Pengurusan Kredit (AKPK)**  
**Tingkat 8, Maju Junction Mall,**  
**1001, Jalan Sultan Ismail,**  
**50250 Kuala Lumpur**  
**Phone : 1800-88-2575**  
**E-mail : [enquiry@akpk.org.my](mailto:enquiry@akpk.org.my)**
- If you wish to complain on the products or services provided by us, you may contact us at:  
**Customer Experience Management**  
**25th Floor, MBSB Bank Tower**  
**Jalan Persiaran Barat, Section 52**  
**46200 Petaling Jaya, Selangor**  
**Phone : 03-2096 3000**  
**E-mail : [complaint@mbsbbank.com](mailto:complaint@mbsbbank.com)/[enquiry@mbsbbank.com](mailto:enquiry@mbsbbank.com)**
- If your query or complaint is not satisfactorily resolved by us, you may contact:  
**Bank Negara Malaysia LINK or TELELINK**  
**Block D, Bank Negara Malaysia,**  
**Jalan Dato' Onn,**  
**50480 Kuala Lumpur.**  
**Phone : 1-300-88-5465**  
**Fax : +603-2174 1515**  
**E-mail : [bnmtelelink@bnm.gov.my](mailto:bnmtelelink@bnm.gov.my)**

**11. Where can I get further information?**

- Should you require additional information on the product, please visit our website at [www.mbsbbank.com](http://www.mbsbbank.com) or alternatively call your respective Relationship Manager.

**12. Other facilities available?**

- Wakalah Letter of Credit-i
- Bank Guarantee-i
- Shipping Guarantee-i
- Murabahah Working Capital Financing-i

**IMPORTANT NOTE:**

**LEGAL ACTION MAY BE TAKEN  
AGAINST YOU IF YOU FAIL TO  
SERVICE YOUR PAYMENTS OF THIS  
FACILITY ON A REGULAR BASIS**

The information provided in this disclosure sheet is valid as at \_\_\_\_\_

**Disclaimer:**

The terms and conditions indicated in this Product Disclosure Sheet are tentative/indicative and not binding on the Bank. The final terms and conditions are as stipulated in the letter of offer and Facility Agreement after credit assessment and financing approval.