

FREQUENTLY ASKED QUESTIONS (FAQ)	“THE JOURNEY 2.0” CAMPAIGN																																																														
1.	<p>What is this campaign about? “The Journey 2.0” campaign is a campaign organized by the Bank which applicable to customers when they subscribe to the eligible products and services during the campaign period. Customers will have the opportunity to participate in the prizes draw and stand a chance to win prizes via “Amazing Draw”, “Grand Draw” and “Mystery Draw”.</p>																																																														
2.	<p>When is the campaign period? The campaign period is from 1 June 2019 until 31 May 2020.</p>																																																														
3.	<p>Who is eligible for this Campaign? This campaign is eligible for all new-to-bank and existing customers under Individual and Non-Individual (excluding corporate bodies such as public listed companies, statutory bodies, federal and state government agencies, multi-national companies, cooperatives, etc.)</p>																																																														
4.	<p>Do I need to fill up any forms to participate in this campaign? No, the campaign entry shall be automated upon product subscription by customers.</p>																																																														
5.	<p>How do I participate in this campaign?</p> <ul style="list-style-type: none"> Customers have to apply a minimum two (2) of the combination products or services from the product segment below:- <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">No</th> <th style="text-align: center;">Product Segments</th> <th style="text-align: center;">Minimum Criteria</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">1</td> <td>Personal Financing-i</td> <td>Minimum financing of RM50,000 and above.</td> </tr> <tr> <td style="text-align: center;">2</td> <td>Property Financing-i</td> <td>Minimum financing of RM250,000 and above.</td> </tr> <tr> <td style="text-align: center;">3</td> <td>Equipment Financing-i</td> <td>Minimum financing of RM200,000 and above.</td> </tr> <tr> <td style="text-align: center;">4</td> <td>Wealth Management products</td> <td> i) Advisory products: <ul style="list-style-type: none"> Any Takaful products/packages with a minimum contribution of RM100 per month Will Writing ii) Any bundles or packages with Personal, Property or Equipment Financing-i products e.g. Group Credit Family Takaful, Mortgage Reducing Term Takaful (MRTT), General Takaful, Hasanah, An-Nur, Group Personal Accident (GPA), etc. </td> </tr> <tr> <td style="text-align: center;">5</td> <td>CASA-i (<i>Subject to new account opening</i>)</td> <td>To retain a minimum balance of RM1,000 and above.</td> </tr> <tr> <td style="text-align: center;">6</td> <td>Term Deposit-i (<i>Subject to new deposit placement</i>)</td> <td>Minimum placement of RM10,000 and above.</td> </tr> <tr> <td style="text-align: center;">7</td> <td>Online Journey Individu RIB</td> <td>Per registration</td> </tr> </tbody> </table> <ul style="list-style-type: none"> Customers must earn at least three (3) tickets to be eligible for the draw contests based on the following criteria:- <table border="1" style="width: 100%; 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- There are three (3) draw categories which customers will have chances to win prizes as follows:-

 i) **“Amazing Draw”** (The selection of winners will be conducted on quarterly basis)

Item	Draw 1	Draw 2	Draw 3	Draw 4
Period of Draw	June 2019 – August 2019	September 2019 – November 2019	December 2019 – February 2020	March 2020 – May 2020
Prize / Reward	Smart Phone	Digital Camera	Cash RM5,000 in PrimeWin CASA-i	Gold Bullion (20g)
Number of Winners	10 winners	10 winners	5 winners	5 winners

 ii) **“Grand Draw”** (The selection of winners will be conducted at the end of Campaign period)

No of Winners	Destination	Eligibility Criteria
1	• Umrah / Jordan + Egypt	✓ Period of Draw : June 2019 to May 2020
1	• Umrah / Balkans	✓ Eligible for customers with a minimum of four (4) tickets.
1	• Umrah / Dubai	✓ 1 winner will get all-inclusive holiday packages for 2 persons.

 iii) **“Mystery Draw”** (The selection of winners will be conducted at the end of Campaign period)

items	Description
Period of Draw	June 2019 – May 2020
Eligibility Criteria	Eligible for Customers with a minimum subscription of five (5) products and services during the Campaign period
Prize (Mystery Prize)	The Mystery Prize will be only disclosed during winners’ announcement in major communication media i.e. website, newspaper, printing advertisement, etc.
Number of Winners	5 winners

6. How many prizes that I can win?

One eligible customer is only entitled to win one (1) prize under “Amazing Draw”. Nevertheless, the winners of the “Amazing Draw” still have the chance to win prizes in the “Grand Draw” and “Mystery Draw”.

7. Where can I get further information about this campaign?

For more information about this campaign, you may :-

- Visit our website at www.mbsbbank.com
- Visit our nearest branches
- Contact our Customer Service Centre at 03-2096 3000 on weekdays between 8.30 a.m. to 5.30 p.m.