MBSB BANK DP275 – Quick Guide

Digipass Functions

01

DP 275 APPLICATIONS

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DP 275 APPLICATIONS

The following assumes that DP275 is programmed with

- **Response Only OTP on button 1**
- **Transaction Signing on button 3**

Response Only OTP, normally used for Login

Transaction Signing, normally used to protect high risk transactions
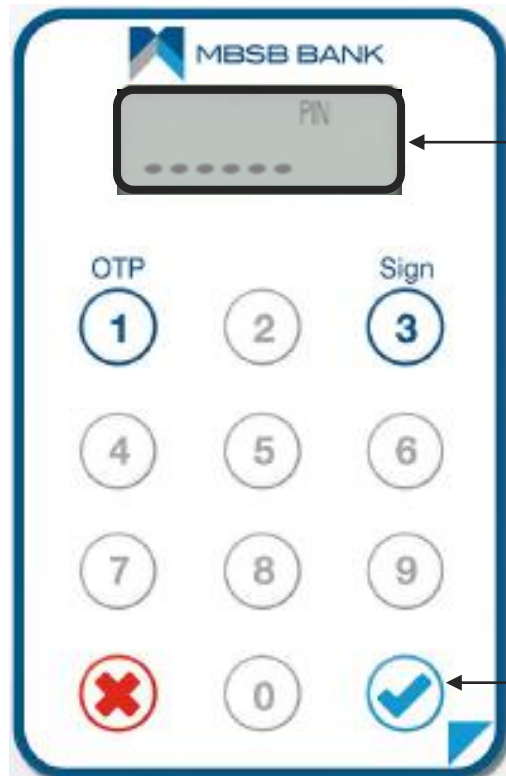
Delete Button / Cancel

Power On / OK Button

02

POWERING ON TOKEN

POWERING ON TOKEN

Step 2
Token display PIN prompt upon powering up

Step 1
User press this button to power on
- DP275 with PIN will need OK button to be press for 2 sec

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DP275 – QUICK GUIDE

TOKEN PIN SET
- Only Needed for TOKEN with PIN Protection
- only needed for new token

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POWERING ON TOKEN

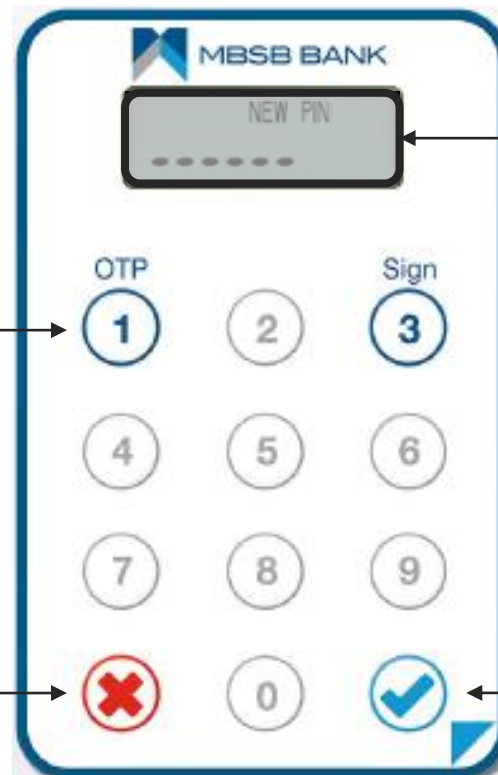**The following assumes that DP275 is programmed with**

- **PIN Protection**
- **PIN Set at First-time Token Power On**

Step 2
Token prompt user to enter his new PIN

Step 3
User set his PIN using the number pad from 0 to 9

Step 3
User use this Del button to delete data

Step 1
User press this button for 2 sec to power on

SETTING NEW PIN

Step 5
Token prompt user to enter his confirm new PIN

Step 6
User set his PIN using the number pad from 0 to 9

Step 6
User use this Del button to delete data

Step 4
Press this button once PIN is entered

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SETTING NEW PIN

Step 8
Token show that new PIN has been set

Step 7
Press this button once PIN is entered

SETTING NEW PIN

Step 8
If new PIN value and Confirm new PIN do not match, token display "FAIL"

Step 7
Press this button once PIN is entered

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DP275 – QUICK GUIDE

TOKEN PIN Entry during Power up
- Only Needed for TOKEN with PIN Protection
- only when TOKEN PIN is Set

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POWERING ON TOKEN

The following assumes that DP275 is programmed with

- **PIN Protection**
- **PIN Set at First-time Token Power On (meaning there is no Initial PIN set on Token)**

Step 2
Token prompt for PIN entry upon powering up

Step 1
User press this button for 2 sec to power on

PRESENTING PIN

Step 3
User present his PIN using the number pad from 0 to 9

Step 3
User use this Del button to delete data

PRESENTING PIN

Step 5
Token display Welcome Message if PIN is correct

Example "SELECt – "

Step 4
User press this button once PIN is completely entered

PRESENTING PIN

Note: FAIL X indicates that PIN presented in wrong.

Where X indicate the number of wrong entries...e.g.

FAIL 1

FAIL 2

Step 5
If PIN is not correct, token display "FAIL x"

Step 4
User press this button once PIN is completely entered

PRESENTING PIN

Step 5
If too many wrong PIN was entered, token could be locked. In this case, token also display "LOCK" icon

Users would need to Unlock the token
See Unlock Section

Step 4
User press this button once PIN is completely entered

DP275 – QUICK GUIDE

Application Selection

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WAITING FOR SELECTION

Note: assume
- Button 1 is programmed with Response Only OTP for Login
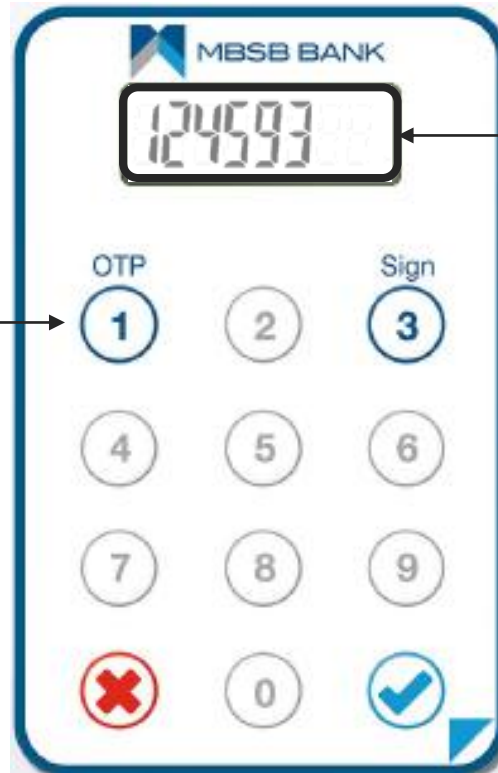- Button 3 is programmed with Transaction Signing

Step 0
It is assumed token is already powered on with the PIN already entered into the "Select – " application message

Waiting for user to press relevant button to select application

SELECTING RESPONSE ONLY OTP

Step 2
Token display OTP

Length of OTP can be configured (normally OTP length varies from 6 to 8 digits)

Step 1
User press this button to select Response Only OTP

Note:
assume button 1 is programmed with Response Only OTP application

OTP stands for One Time Password
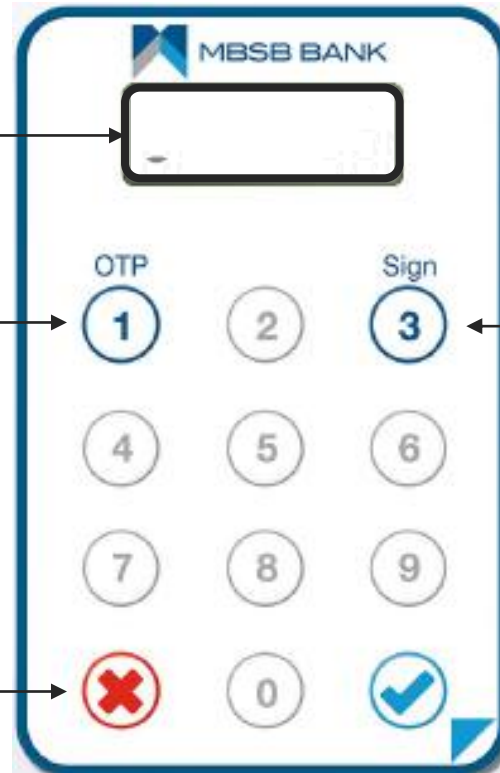
SELECTING TRANSACTION SIGNING OTP

Step 2
Token prompt user to enter Transaction Challenge

Step 3
User key in Challenge value number pad 0 to 9

Step 3
User use this Del button to delete data

Step 1
User press this button to select Challenge Response OTP

Note:
assume button 3 is programmed with Transaction Signing OTP application

SELECTING TRANSACTION SIGNING OTP

Step 5
Token display OTP calculated from Challenge

Length of OTP can be configured (normally OTP length varies from 6 to 8 digits)

Step 4
User press this button when Challenge is completely entered

Note:
OTP stands for One Time Password

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DP275 – QUICK GUIDE

Digipass PIN Change

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TOKEN PIN CHANGE

Step 0
It is assumed token is already powered on with the PIN already entered into the "Select – " application message

Waiting for user to press relevant button to select application

Note: assume
- Button 1 is programmed with Response Only OTP for Login
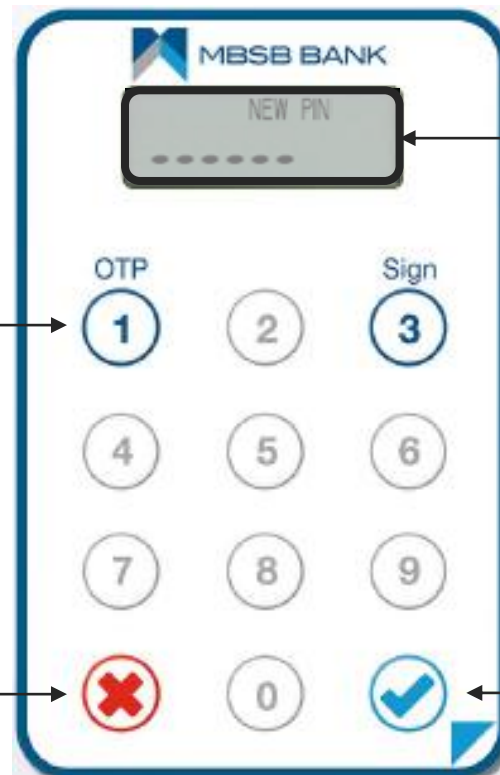- Button 3 is programmed with Transaction Signing

TOKEN PIN CHANGE

The following assumes that DP275 is programmed with

- **PIN Protection**
- **PIN Set at First-time Token Power On**

Step 2
Token prompt user to enter his new PIN

Step 3
User set his PIN using the number pad from 0 to 9

Step 3
User use this Del button to delete data

Step 1
User press this button for 2 sec to trigger PIN Change

SETTING NEW PIN

Step 5
Token prompt user to enter his confirm new PIN

Step 6
User set his PIN using the number pad from 0 to 9

Step 6
User use this Del button to delete data

Step 5
Token prompt user to enter his confirm new PIN

SETTING NEW PIN

Step 8
If new PIN value and Confirm new PIN do not match, token display "FAIL"

Step 7
Press this button once PIN is entered

DP275 – QUICK GUIDE

TOKEN UNLOCK
- Only Needed when TOKEN is locked

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POWERING ON TOKEN

The following assumes that DP275 is programmed with

- **PIN Protection**
- **Token is locked due to continuous wrong PIN entries**

Step 2
Token display Unlock Challenge Code

Step 1
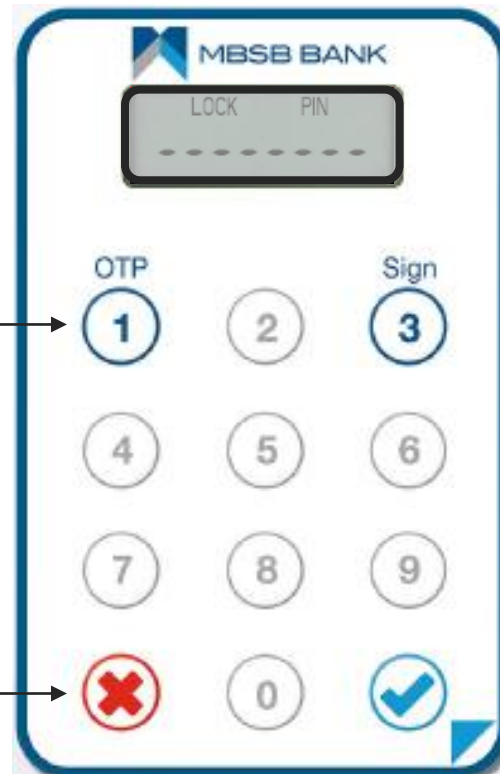User press this button for 2 sec to power on

UNLOCKING TOKEN

Step 3
User present his Unlock Response using the number pad from 0 to 9

Step 3
User use this Del button to delete data

UNLOCKING TOKEN

Step 5
Token prompt user to set his new PIN if Unlock Response is correct

Step 4
User press this button once Unlock Response is completely entered

WAIT PENALTY

1. User enters wrong unlock response, Token displays error "FAIL 1". Token powers off after few sec or user powers off

2. User powers on token and enters wrong unlock response again, Token displays error "FAIL 2". Token powers off after few sec or user power off

3. User powers on token and enters wrong unlock response again, Token displays error "FAIL 3". Token powers off after few sec or user power off

4. User powers on token and enters wrong unlock response again, Token displays error "FAIL 4". Token powers off after few sec or user power off

5. User powers on token and enters wrong unlock response again, Token displays error "FAIL 5". Token powers off after few sec or user power off

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WAIT PENALTY

6. User powers on token and enters wrong unlock response again, Token displays error "FAIL 6". Token powers off after **1 hrs**

7. User powers on token and enters wrong unlock response again, Token displays error "FAIL 7". Token powers off after **2 hrs**

8. User powers on token and enters wrong unlock response again, Token displays error "FAIL 8". Token powers off after **3 hrs**

9. User power on tokens and enters wrong unlock response again. Token displays error "FAIL 9". Token powers off after **4 hrs**

10. And from then, for each wrong unlock response entered, the token displays error "FAIL 9". Token powers off after **6 hrs**

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CONTACT US

Need any help? Feel free to contact us.

Customer Service

+603-2096 3000

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THANK YOU