



NOTICE ON OCCURRENCE OF NON-EXECUTION OF COMMODITY TRADING FOR CURRENT AND SAVINGS ACCOUNT-i (1 APRIL 2022 UNTIL 5 APRIL 2022)

Dear Valued Customer(s),

Please be informed that there was a technical system error encountered by the Bank whilst performing Commodity Trading activities for the Daily Net Deposit placements made for the period 1 April 2022 until 5 April 2022 as summarised below:

Deposit Placement Dates	Commodity Trading Dates	Commodity Trading Transactions	Reflection in the year end Tawarruq Notice ("TN")
1 April 2022 to 4 April 2022	2 April 2022 to 5 April 2022	Commodity Trading was not successfully performed	No transactions will be reflected in the TN
1 April 2022 to 5 April 2022	6 April 2022	The cumulative Commodity Trading for Daily Net Deposit placement from 1 April 2022 to 5 April 2022 was executed incorrectly	Incorrect transactions will be reflected in the TN

The Bank has rectified the error by manually performing the necessary Commodity Trading activities as per guided by the Bank's Shariah Advisory Committee to ensure compliance with Shariah requirements for Tawarruq transactions. In the circumstances, the manual Commodity Trading transactions will not be reflected in your TN.

We sincerely hope that we have clarified any ambiguity you will experience upon receiving your TN. In addition, we also wish to reaffirm that the above isolated incident does not in any way affect the daily profit accruals in your account which have continued to be credited monthly.

We sincerely apologise for any inconvenience caused and will strive harder to continuously improve our system to serve you better.

For enquiries, please call our Customer Service Centre at 03-2096 3000 or e-mail directly to enquiry@mbsbbank.com.

Thank you.

Yours faithfully,
MBSB BANK BERHAD (Registration No. 200501033981) (716122-P)

