

# NOTICE

Dear Valued Customers,

The Bank will be implementing the following pre-emptive measures to ensure the well-being and safety of all our customers and employees:

- a. There will be a limit of 3 customers at our branch at any one time.
- b. Body temperature screening for all customers before entering the branch.
- c. Those with body temperature exceeding 37.5°C will be declined entry.
- d. Customers who shows symptoms, or have just returned to Malaysia will be declined entry.
- e. Please sanitize hands with the available hand sanitizers.
- f. Customers are encouraged to wear face masks.

Customers **MUST** adhere to the following:

- a. Complete the declaration forms provided.
- b. Bring your own pen.

The following services are still available to all our customers:

- a. Self-service banking (Cash Recycling Machine and Cheque Deposit Machine) at branches with these facilities.
- b. Online Banking services.

Customers are encouraged to perform transactions via the online banking or self-service banking.

We apologize for any inconvenience caused and thank you for your understanding.

For enquiry, please call our Customer Service at **03-20963000** or email us at **enquiry@mbsbbank.com**.

#partofyourjourney  
#thenewnorm  
#letsalldothis