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First Time User Activation

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First Time User Activation

Note: Kindly ensure you receive an email containing a password protected PDF, via your email address registered with MBSB Bank, before proceeding to <u>https://corporate.mbsbjourney.com/</u> for first-time user activation. The pin for the PDF will be forwarded to your mobile number registered with MBSB Bank.

• On your registered email, you will receive the following email:

| GETTING STARTED: | UNTUK BERMULA | |
|--|--|----------------|
| 1. Please visit MBSB login page | 1. Sila layari laman masuk MBSB. | |
| (https://corporate.mbsbjourney.com) | (https://corporate.mbsbjourney.com) | |
| 2. Please key in Company ID and User ID (stated below). | 2. Sila masukkan Company ID dan User II | D (dinyatakan |
| Press 'Enter'. | seperti di bawah). Tekan âEnterâ. | |
| 3. You will be redirected to the FIRST TIME ACTIVATION | 3. Anda akan diarahkan ke skrin "FIRST TIM | ME. |
| screen. Please complete the required steps to set up your new | ACTIVATION". Sila lengkapkan langkah-lan | ngkah yang |
| password. | diperlukan untuk menetapkan kata laluan bar | u anda. |
| 4. Upon successful creation of the password, you may proceed | 4. Setelah berjaya menetapkan kata laluan ba | aru anda, anda |
| to login with your new password. | boleh terus log masuk dengan kata laluan bar | ru. |
| User ID | ARIFMKR2 | |
| User ID | ARIFMKR2 | |
| PIN | SWZ~vr | |
| For more information , please visit our MBSB Quick UserGuide at Untuk maklumat lanjut , sila lawati MBSB Quick UserGuide di | 1 | |
| https://www.corporate.mbsbjourney.com/otherlinks/MJourneyQuid | ckGuide.pdf | |
| Need assistance? Call our Contact centre: 03-2096 3000 Email at <u>enquiry@mbsbbank.com</u> | | |
| | | |

• On your registered mobile number, you will receive the following SMS:

RM0 Dear customer, Your One Time Password (OTP) for transaction on MBSB is PBKVL and OTP Reference is 5778294. This OTP is valid up to 13-Jun-2023 11:41 AM.

• Then, on (<u>https://corporate.mbsbjourney.com/</u>) kindly proceed with the following steps:



1. For first-time user activation, key in your **Company ID** and **User ID**, and users will be directed to the page below.



| To Perister please enter the below details | | | - | - | - | - | | _ | | | | | |
|--|-----------------------|--------------------|------------|--------|--------|--------|--------|--------|---|-----|---|----|-----|
| To Register please enter the below details | | | | | | | | | | | | | |
| Corporate ID * 70002059 | | | | | | | | | | | | | - |
| Login ID * ARIFMKR2 | Virtual K Use this | (eyboar Virtual | rd Keyb | oard t | to key | in the | e PIN | only. | | | | | - 2 |
| | ~ ! | 0 | # | \$ | % | * | & 8 | - 5 | (|) 4 | | + | |
| IC/Passport Number* | t r | e | q | w | 0 | у | 1 | u | р | { | } | 1 | 1 |
| PIN * | g d x z | s | a | f | k b | j m | < | h > | 1 | 1 | • | 1 | |
| Please use the Virtual Keyboard only to | | CAPSLO | CK | | | | CLEAR | | | | ? | i. | |
| key in the PIN (as printed on the PIN | 🔲 Enab | ole Virtua | l Keyb | bard | | | | | | | | | |

2. Key in IC/Passport Number and PIN (from the pdf sent to user's email) and click Submit.

| 1 Step 1 Identify Yourself | 2 Step 2 Confirm 3 Online Re | 3 A Step 4 Security Setup | 5 Step 5 Update Password |
|---|----------------------------------|---------------------------|-----------------------------|
| Your Information has | een validated successfully | | |
| Corporate ID | 70002059 | | |
| Login ID | ARIFMKR2 | | 1.1 |
| Mobile Number | ******4161 | | |
| E-Mail ID | a***@mbsbbank.com | | 1.0000 |
| | | | |
| Click on next to receive C mobile number and/or E- | TP in your registered nail ID | | Next Cancel |
| | | | |





- 4. SMS OTP will be generated and sent to registered user's phone number. Malaysian-registered mobile number is required for the activation.
- On your registered mobile number, you will receive the following SMS:

RM0 Dear customer, Your One Time Password (OTP) for transaction on MBSB is PBKVL and OTP Reference is 5778294. This OTP is valid up to 13-Jun-2023 11:41 AM.

| 1 Step 1 Identity Yourself | 2 Step 2 Confirm | | 3 Step 3 Online Registration | 4 Step 4 Security Setup | 5 Step 5 Update Password |
|-------------------------------|---------------------------------------|----------------------|-------------------------------------|---------------------------------|-----------------------------|
| Security Questior | 15 | | | | |
| Question1 * | -Select Question Here | - | Answer1 * | | |
| Question2 * | -Select Question Here | ~ | Answer2* | | - |
| Question3 * | -Select Question Here- | ~ 🔶 | Answer3 * | | |
| | The security question | ns are required | at the time reset password | d / Forgot user id request init | iation. |
| Security Phrase | | | 2 | | |
| Security Phrase | | 0 | | | |
| The security Pharse to fu | urther help protect your identity and | online transactions. | | | |
| Once registered, you will | I be prompted to acknowledge your | Security Phrase at s | subsequent logins. Your Security Pl | hrase is not your MBSB Password | Submit Cancel |
| | | | | | |

5. Key in the **OTP** code and click **Submit**.



| | | Change P | asswor | d | | | | | | | | | | | |
|--------------------------------------|-----------------------------|----------|--------|------------|----------|--------|--------|--------|--------|---------|---|--------|---|-----|---|
| Corporate ID 70 | 002059 REMKR2 | | Virtua | I Keybo | ard | | | | | | | | | | |
| Password * | | | ~ | 1 | 0 | # | S | % | . A . | 8 | • | (|) | - | + |
| | | | e | 6 q | 2 W | 3 r | 0 t | 9 p | 4 9 | 1 | 6 | 8 U | 7 | - } | - |
| Confirm Password * | | | f | d | g | s | a | k | j | h | 1 | I | 1 | I. | 1 |
| Note : Please enter a password th | nat is not used in the past | | c | V | X | z | n | b | m | < CLEAR | > | | | | |
| Password Policy | Submit C | ancel | Ena | able Virti | ual Keyt | board | | | | | | | | | |

7. Key in user's new Password and Confirm the Password then click Submit.



8. Upon successful activation, users will see this pop-up. Click **OK** to return to **Home**.

-End-



Soft Token Registration



1. For soft token registration, click on **Soft Token Registration**.

| 1 Step 1 Identify Yourself | 2 Step 2 Confirm | 3 Step 3 Enter OTP | 4 Step 4 Soft Token Registration | 5 Step 5 Information | |
|-------------------------------|---|---|--|-------------------------|---|
| To Register plea | se enter the below detai | ils | | | |
| Company ID * | | | | | |
| 1.1 | Please refer to the ID send to your registerd email(applicable to co and PIN Number) | and Pin that are the ed user ompany ID,Login ID | | | |
| Login ID * | | | | | |
| Password * | | | | | 1 |
| | | | | Submit Cancel | |
| | | No on the | | | |
| | Call | | And a second sec | | |



| | | -/ / | |
|----------------|---|---|---|
| | 1 Step 1 Identify Yourset | 2 Step 2 Confirm | 3 Step 3 Enter OTP 4 Step 4 Sott Token Registration 5 information |
| | Your Information has | been validated successf | sfully |
| | Company ID | 70002082 | |
| | Login ID | ARIFFCHECKER | SAINTRLE SAMARLE |
| | Mobile Number | ******4161 | |
| | E-Mail ID | a****@mbsbbank.com | Download & Install for IOS for Android |
| | Click on next to receive OTF mobile number and/or E-ma | P in your registered | Next Cancel |
| | - | | |
| | | | |
| 3. Af Apple | ter clicking Subr e App Store or G | iit , user will be pi oogle Play Store. | prompted to download Soft Token App (M JOURNEY Secure) via |
| | | | Below is the Ann logo |
| | | | |
| | | | SECURE |
| To do | ownload M JOUR | NEY Secure, plea | ase scan the QR codes below. |
| | Goog | le App Store: | Apple App Store: |
| | | | |
| 4. Af | ter finish downlo | ading, click Next | t. |





5. SMS OTP will be generated and sent to registered user's phone number. Malaysian-registered mobile number is required for the registration.

• On your registered mobile number, you will receive the following SMS:

RM0 Dear customer, Your One Time Password (OTP) for transaction on MBSB is PBKVL and OTP Reference is 5778294. This OTP is valid up to 13-Jun-2023 11:41 AM.

6. Key in the **OTP code** and click **Submit**.



7. If the user has registered the token previously, this screen will pop up and please click **Proceed** to re-register the Soft Token App.



| Your QRCODE is here Account Account OR code ToTP Pleadation Pleadation 1.10 complete the Token registration, pleases scan OR Code or Key in the Account Details & Unicode in your Soft Token Mobile App. 2. The QR Code is valid 5 mins and will expire. 3. Entering an expired T-OTP will automatically generate a new code 4. You will be the required to re-scan a new OR Code or re-enter a new Unique Code along with Account Details in the Mobile App before entering the T-OTP to or registration. In user's phone, launch M JOURNEY Secure App. In the App, tap on Scan CrontoQR for Online Activation and scan the QR code. After successful scanning, user will be prompted to set-up 6-digit passcode. Biometriverification is optional. Generate OTP from the application and key in the OTP generated on the T-OTP on the location is optional. Generate OTP from the application and key in the OTP generated on the T-OTP on the location | CODE is here | 0002082 | he OTP. | |
|--|--|--|---|---------------------------|
| Account a Code TOTP Declamer 1.0 complete the Token registration, please scan QR Code or Key in the Account Details & Unicode in your Soft Token Mobile App. 2.1 the QR Code is used as mins and wergine: 2.1 the QR Code is used as mins and wergine: 2.1 the QR Code is used as mins and wergine: 3.1 the QR code is used as mins and wergine: 4.1 the App, tap on Scan CrontoQR for Online Activation and scan the QR code. After successful scanning, user will be prompted to set-up 6-digit passcode. Biometry the control of the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application and key in the OTP generated on the T-OTP on the Scenerate OTP from the application from the other from the | | Piease Scan the OR Code to genarate th | he OTP. | |
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| M Journey Corporate | | | rporate | |
| Your device has a face recognition senser. Do you want to activate biometric protection? | | W Journey Con | | |
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| FEE8186247 | Your device has a face recognition senser. Do you want to activate biometric protection? Yes No | Privacy and Po | Serial nu FEE818 | umber: 86247 |





12. Upon key in T-OTP, a notification for successful Soft Token Registration shall be seen as above and you may click **Close**.

13. You may now proceed to log into M JOURNEY Corporate with your e-token.

