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First Time User Activation

Note: Kindly ensure you receive an email containing a password protected PDF, via your email address registered with MBSB Bank, before proceeding to <https://corporate.mbsbjourney.com/> for first-time user activation. The pin for the PDF will be forwarded to your mobile number registered with MBSB Bank.

- On your registered email, you will receive the following email:

GETTING STARTED:	UNTUK BERMULA
1. Please visit MBSB login page (https://corporate.mbsbjourney.com/)	1. Sila layari laman masuk MBSB. (https://corporate.mbsbjourney.com/)
2. Please key in Company ID and User ID (stated below). Press 'Enter'.	2. Sila masukkan Company ID dan User ID (dinyatakan seperti di bawah). Tekan &Enter&.
3. You will be redirected to the FIRST TIME ACTIVATION screen. Please complete the required steps to set up your new password.	3. Anda akan diarahkan ke skrin "FIRST TIME ACTIVATION" . Sila lengkapkan langkah-langkah yang diperlukan untuk menetapkan kata laluan baru anda.
4. Upon successful creation of the password, you may proceed to login with your new password.	4. Setelah berjaya menetapkan kata laluan baru anda, anda boleh terus log masuk dengan kata laluan baru.

Company ID	70002059
User ID	ARIFMKR2
PIN	SWZ~vr

For more information , please visit our MBSB Quick UserGuide at/
 Untuk maklumat lanjut , sila lawati MBSB Quick UserGuide di
<https://www.corporate.mbsbjourney.com/otherlinks/MJourneyQuickGuide.pdf>

Need assistance?
 Call our Contact centre: 03-2096 3000
 Email at enquiry@mbsbank.com

Reminder
 You should not keep any written record of your password in any place or manner which may enable a third party to gain access to MBSB Bank. Failure to comply with this requirement may expose your company's account(s) to the consequences of the/monetary loss and which in any event,the Bank will not liable.

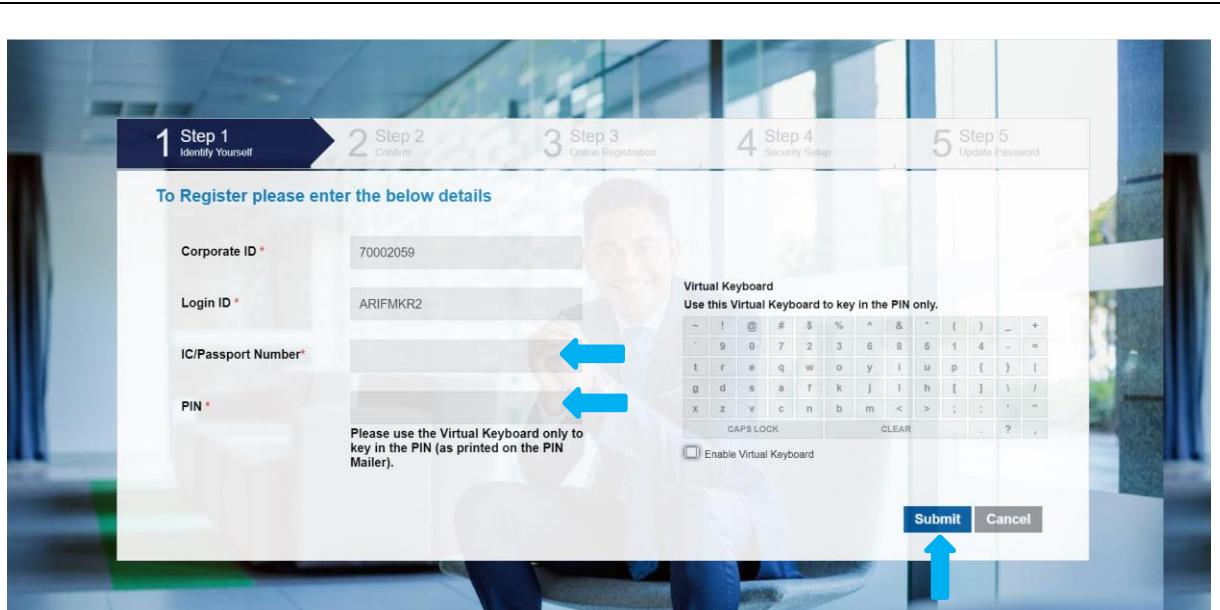
- On your registered mobile number, you will receive the following SMS:

RM0 Dear customer, Your One Time Password (OTP) for transaction on MBSB is **PBKVL** and OTP Reference is 5778294. This OTP is valid up to 13-Jun-2023 11:41 AM.

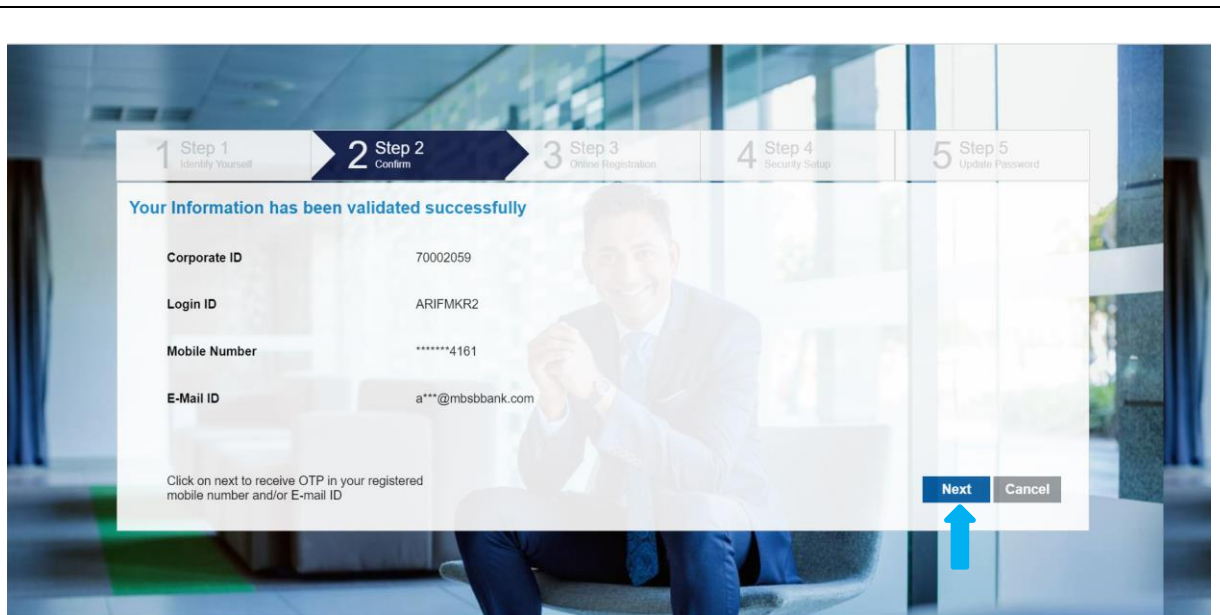
- Then, on (<https://corporate.mbsbjourney.com/>) kindly proceed with the following steps:



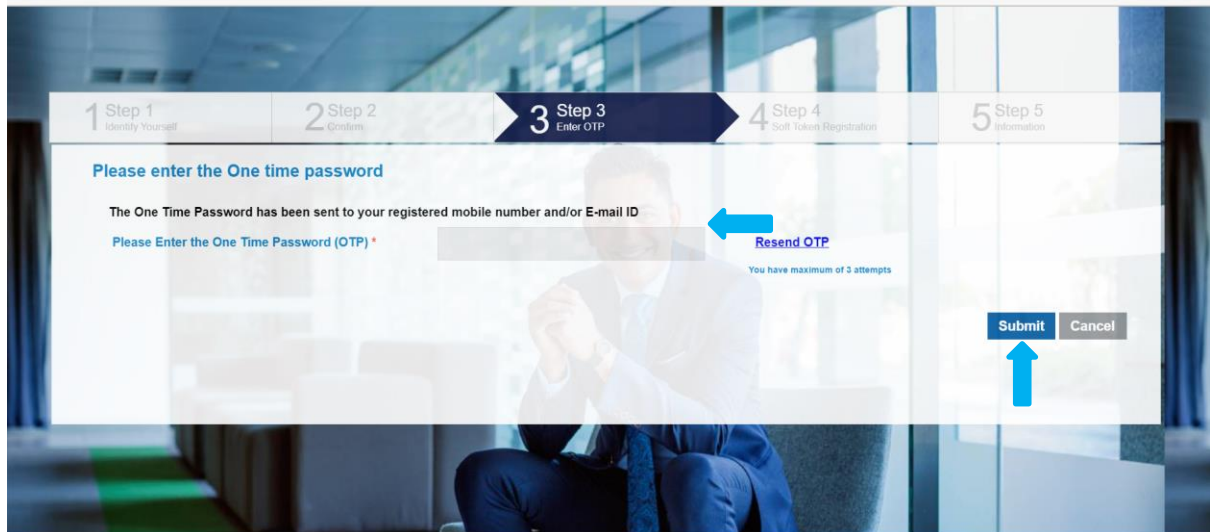
- For first-time user activation, key in your **Company ID** and **User ID**, and users will be directed to the page below.



2. Key in IC/Passport Number and PIN (from the pdf sent to user's email) and click **Submit**.



3. After clicking **Submit**, user will be directed to this page and click **Next**.

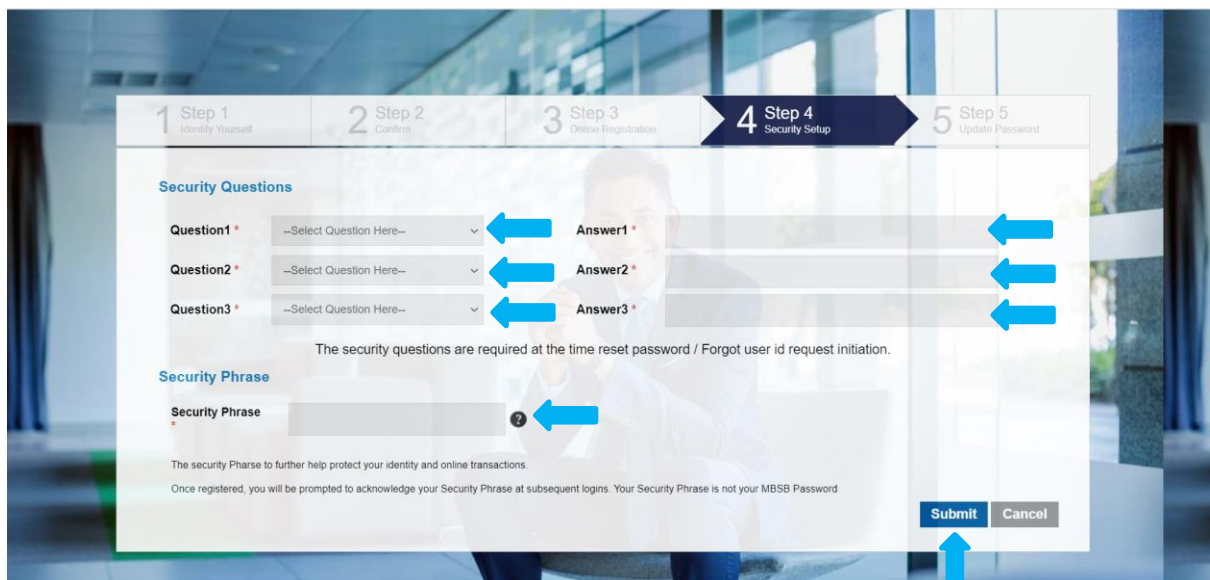


4. SMS OTP will be generated and sent to registered user's phone number. Malaysian-registered mobile number is required for the activation.

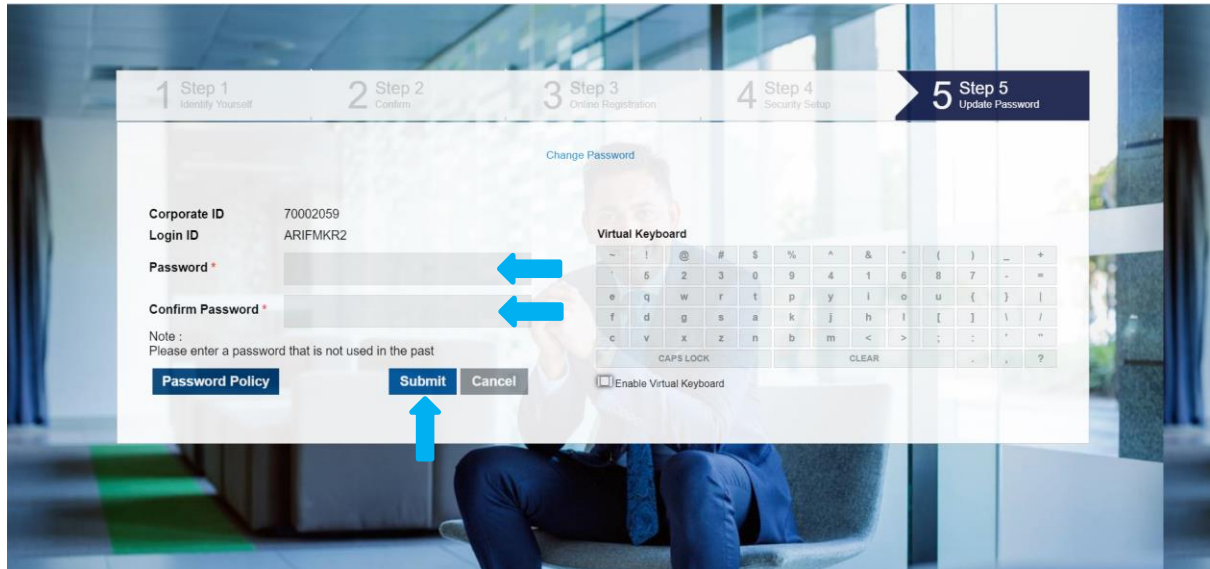
- On your registered mobile number, you will receive the following SMS:

RM0 Dear customer, Your One Time Password (OTP) for transaction on MBSB is PBKVL and OTP Reference is 5778294. This OTP is valid up to 13-Jun-2023 11:41 AM.

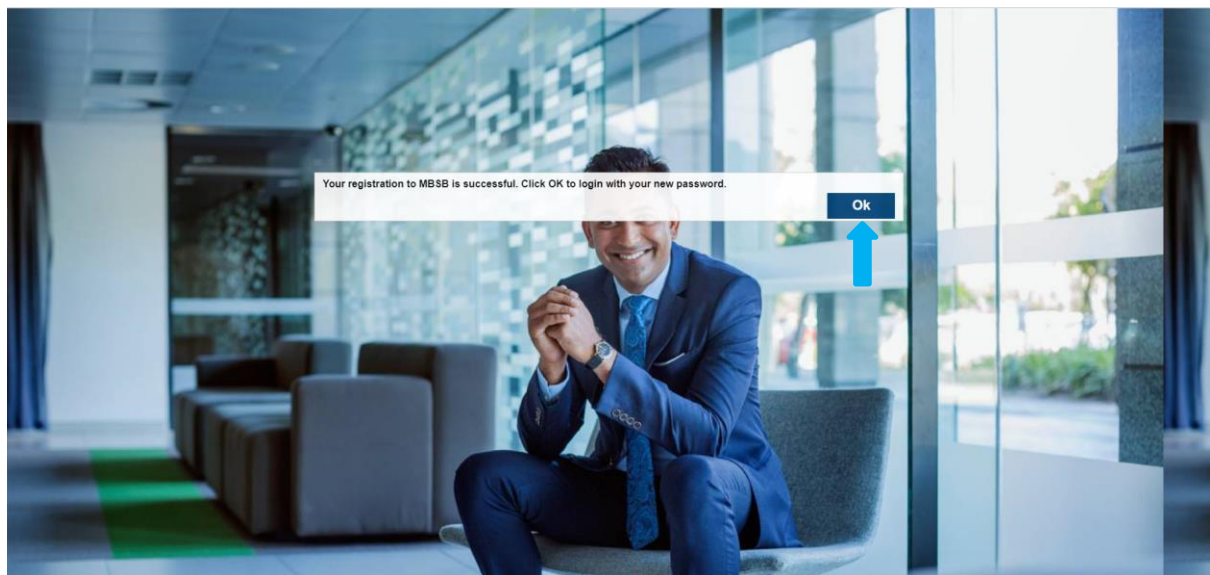
5. Key in the **OTP** code and click **Submit**.



6. Select **3 Security Questions** along with a **Security Phrase** and click **Submit**.



7. Key in user's new **Password** and **Confirm the Password** then click **Submit**.



8. Upon successful activation, users will see this pop-up. Click **OK** to return to **Home**.

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Soft Token Registration



1. For soft token registration, click on **Soft Token Registration**.



2. Key in **Company ID**, **Login ID** and **Password** and click **Submit**.



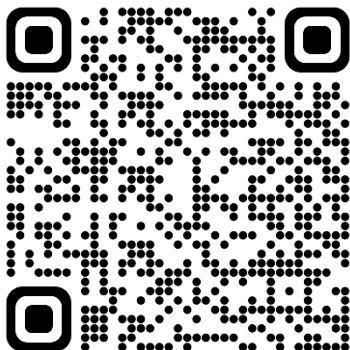
3. After clicking **Submit**, user will be prompted to download Soft Token App (M JOURNEY Secure) via **Apple App Store or Google Play Store**.

Below is the App logo.

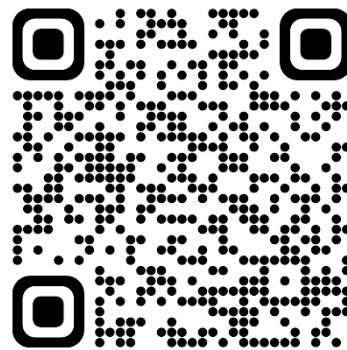


To download M JOURNEY Secure, please scan the QR codes below.

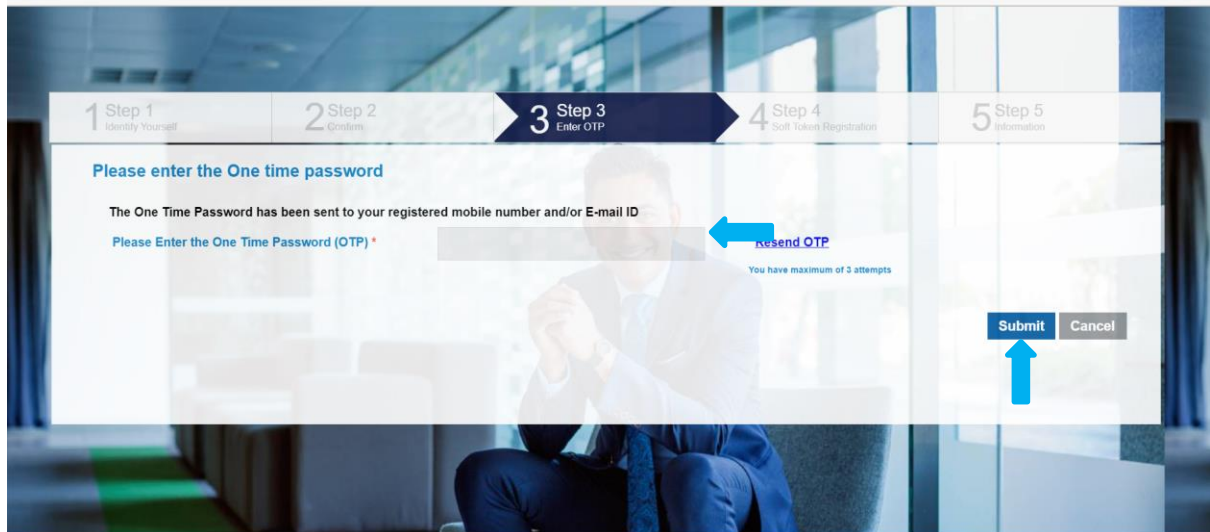
Google App Store:



Apple App Store:



4. After finish downloading, click **Next**.

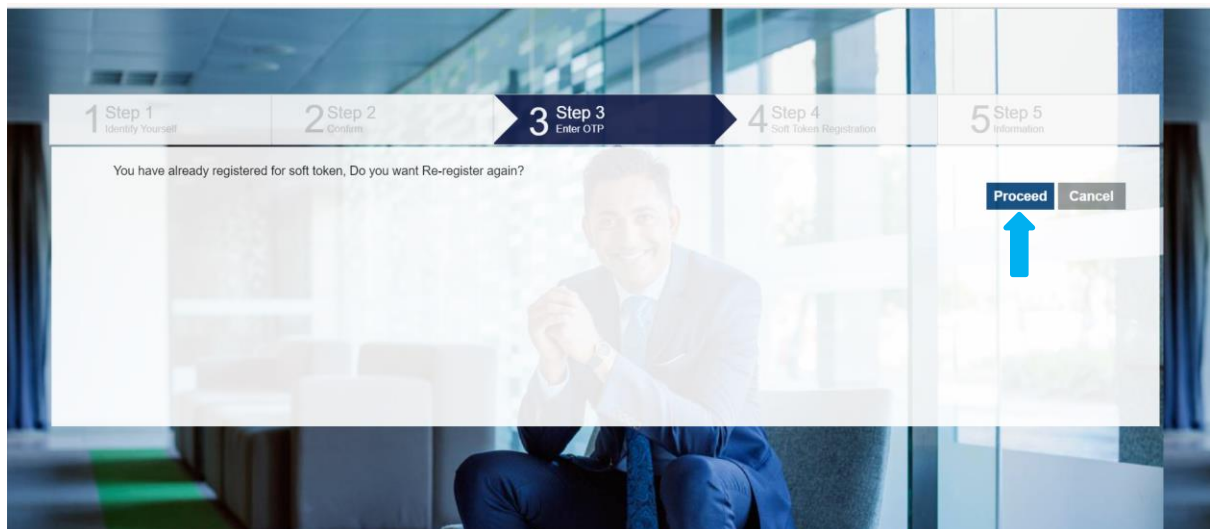


5. SMS OTP will be generated and sent to registered user’s phone number. Malaysian-registered mobile number is required for the registration.

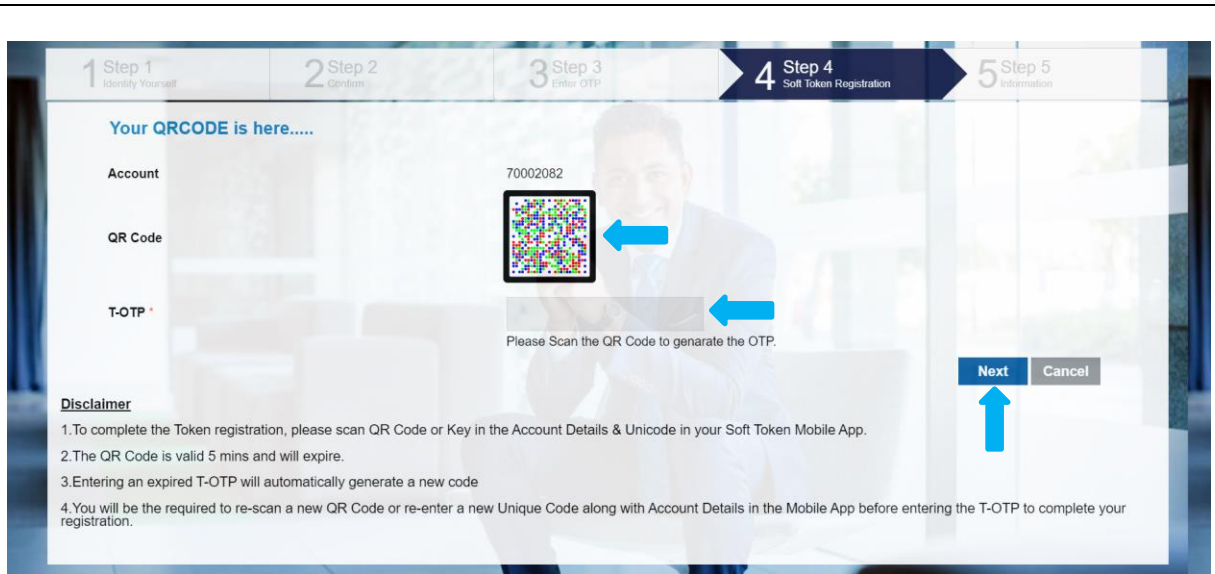
- On your registered mobile number, you will receive the following SMS:

RM0 Dear customer, Your One Time Password (OTP) for transaction on MBSB is PBKVL and OTP Reference is 5778294. This OTP is valid up to 13-Jun-2023 11:41 AM.

6. Key in the **OTP code** and click **Submit**.



7. If the user has registered the token previously, this screen will pop up and please click **Proceed** to re-register the Soft Token App.

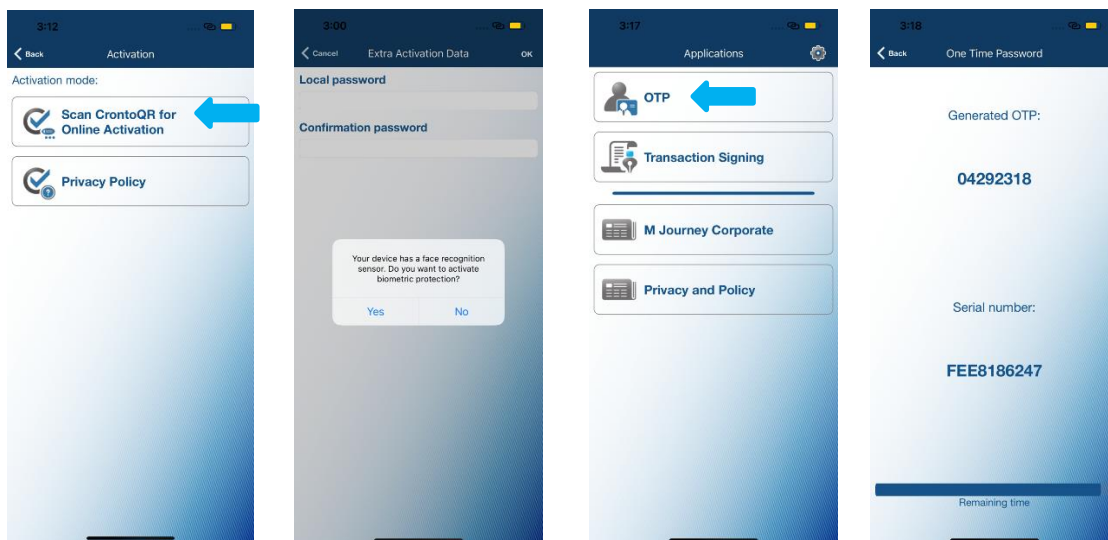


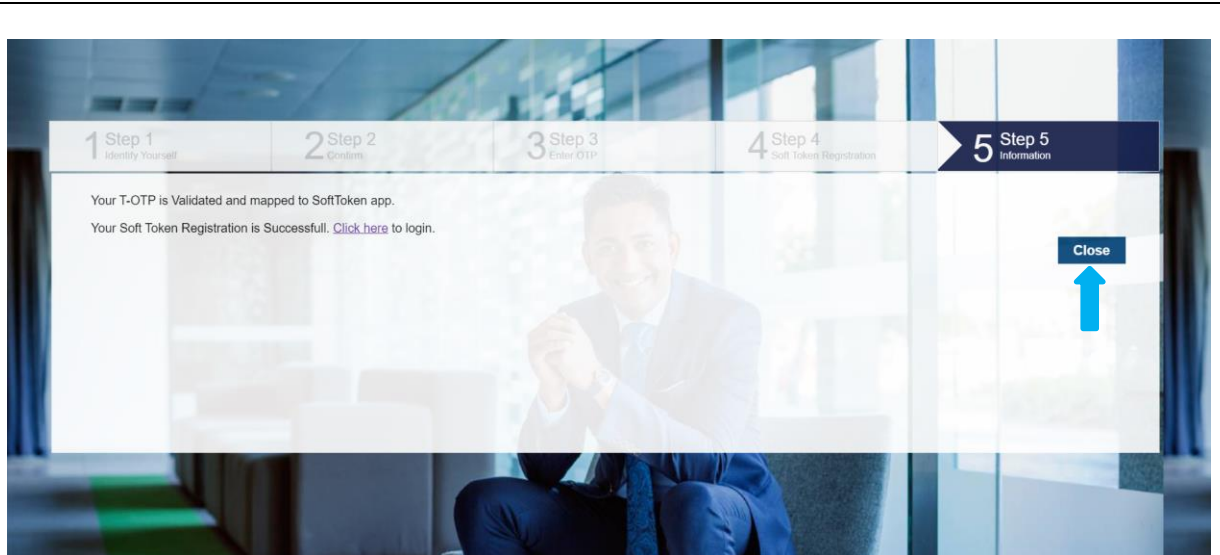
8. On user's phone, launch M JOURNEY Secure App.

9. On the App, tap on **Scan CrontoQR** for Online Activation and scan the QR code.

10. After successful scanning, user will be prompted to set-up 6-digit passcode. Biometric verification is optional.

11. Generate OTP from the application and key in the OTP generated on the T-OTP on the webpage.





12. Upon key in T-OTP, a notification for successful Soft Token Registration shall be seen as above and you may click **Close**.

13. You may now proceed to log into M JOURNEY Corporate with your e-token.



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[e-Banking Charter](#)

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