



10 November 2022

**CONVERSION OF PASSBOOK-BASED SAVINGS ACCOUNT-i TO STATEMENT-BASED SAVINGS ACCOUNT-i
("CONVERSION")**

Dear Valued Customers,

We are sending this notice to inform you that your Savings Account-i will be converted from passbook-based to statement-based setup, allowing you to access M Journey Individual Online Banking to view your banking transactions.

We wish to assure you that this Conversion will be carried out at no cost to you and the following are the salient points of the Conversion:

- Your account number remains unchanged upon Conversion.
- Your savings account passbook will no longer be valid upon Conversion. You are no longer required to bring your savings account passbook prior to performing any transaction at any MBSB Bank branch.
- Statement of account will be issued on quarterly basis.
- Statement of account will be made available on M Journey Individual Online Banking.
- The Conversion will be carried out 21 calendar days from the notice date.

For any enquiries, kindly contact our Customer Service Centre at 03-2096 3000 or e-mail us at enquiry@mbsbbank.com.

Thank you for your trust and continuous support towards MBSB Bank.